NOTICE: This report is required by 49 CFR Part 191. Failure to report can result in a c exceed 100,000 for each violation for each day that such violation persists except that t penalty shall not exceed \$1,000,000 as provided in 49 USC 60122.		OMB NO: 2137-0629 EXPIRATION DATE: 10/31/2021
	Initial Date Submitted:	02/19/2021
U.S Department of Transportation Pipeline and Hazardous Materials Safety Administration	Form Type:	INITIAL
	Date Submitted:	

ANNUAL REPORT FOR CALENDAR YEAR 2020 GAS DISTRIBUTION SYSTEM

A federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a current valid OMB Control Number. The OMB Control Number for this information collection is 2137-0629. Public reporting for this collection of information is estimated to be approximately 16 hours per response, including the time for reviewing instructions, gathering the data needed, and completing and reviewing the collection of information. All responses to this collection of information are mandatory. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: Information Collection Clearance Officer, PHMSA, Office of Pipeline Safety (PHP-30) 1200 New Jersey Avenue, SE, Washington, D.C. 20590.

Important: Please read the separate instructions for completing this form before you begin. They clarify the information requested and provide specific examples. If you do not have a copy of the instructions, you can obtain one from the PHMSA Pipeline Safety Community Web Page at http://www.phmsa.dot.gov/pipeline/library/forms.

PART A - OPERATOR INFORMATION (DOT use only) 20210383-41725 1. Name of Operator HAZEN NATURAL GAS CO 2. LOCATION OF OFFICE (WHERE ADDITIONAL INFORMATION MAY BE OBTAINED) 2a. Street Address P.O. Box 564, 111 N. Hazen Ave. 2b. City and County Hazen Prairie 2c. State AR 2d. Zip Code 72064 3. OPERATOR'S 5 DIGIT IDENTIFICATION NUMBER 7190 4. HEADQUARTERS NAME & ADDRESS 4a. Street Address P.O. Box 564, 111 N. HAZEN AVE 4b. City and County HAZEN 4c. State AR 4d. Zip Code 72064 5. STATE IN WHICH SYSTEM OPERATES AR 6. THIS REPORT PERTAINS TO THE FOLLOWING COMMODITY GROUP (Select Commodity Group based on the predominant gas carried and complete the report for that Commodity Group. File a separate report for each Commodity Group included in this OPID.) Natural Gas 7. THIS REPORT PERTAINS TO THE FOLLOWING TYPE OF OPERATOR (Select Type of Operator based on the structure of the company included in this OPID for which this report is being submitted.): Municipal Owned

PART B - SYSTEM DESCRIPTION

1.GENERAL

		ST	EEL								
	UNPRO	TECTED	CATHOD PROTE		PLASTIC	CAST/ WROUGHT	DUCTILE IRON	COPPER	OTHER	RECONDITION ED CAST IRON	SYSTEM TOTAL
	BARE	COATED	BARE	COATED		IRON					
MILES OF MAIN	0	0	0	10	7	0	0	0	0	0	17
NO. OF SERVICES	0	0	0	267	225	0	0	0	0	0	492

	2.MILES OF M											
MATERIAL	L UNK	NOWN	2" OR LES		OVER 2" THRU 4"	OVER 4" THRU 8"	OVER 8" THRU 12"	OVER	R 12"	SYSTEM	TOTALS	
STEEL		0	0		10	0	0	()	11	0	
DUCTILE IRO	ON	0	0		0	0	0	()	C)	
COPPER		0	0		0	0	0	()	C	0	
AST/WROU T IRON				0		0	0		C)		
PLASTIC PV	ASTIC PVC 0 0			0	0	0	()	C)		
PLASTIC P	PE	0	7		0	0	0	()	7		
PLASTIC AE	BS	0	0		0	0	0	()	C)	
PLASTIC OTHER		0	0		0	0	0	()	C)	
OTHER		0	0		0	0	0	()	0)	
ECONDITIO D CAST IRC		0	0		0	0	0	()	()	
TOTAL		0	7		10	0	0	()	1	7	
escribe Ot	ther Materia	l:										
NUMBER O	OF SERVICES	IN SYSTE			OVER 1"		AVERAGE SERVICE					
	OF SERVICES		M AT END OF	38 0	OVER 1" FHRU 2"	OVER 2" THRU 4"	OVER 4" THRU 8"	LENGTH: 37.		SYSTEM		
NUMBER O	DF SERVICES	IN SYSTE		38 0		OVER 2"	OVER 4"	OVE		26	67	
NUMBER O MATERIAL STEEL	DF SERVICES	IN SYSTE	1" OR LES	38 0	THRU 2"	OVER 2" THRU 4"	OVER 4" THRU 8"	OVE	R 8"	26	57	
NUMBER O MATERIAL STEEL	OF SERVICES L UNK	IN SYSTE NOWN	1" OR LES	38 0	5	OVER 2" THRU 4"	OVER 4" THRU 8"	OVE	ER 8"	26	57	
NUMBER O MATERIAL STEEL DUCTILE IRG	OF SERVICES L UNK ON	IN SYSTE NOWN 0	1" OR LES 262	38 0	5 0	OVER 2" THRU 4"	OVER 4" THRU 8"	OVE	ER 8"	26)	
NUMBER O MATERIAL STEEL DUCTILE IRC COPPER AST/WROU T IRON	OF SERVICES L UNK ON	NOWN 0 0	1" OR LES 262 0	38 0	5 0	OVER 2" THRU 4" 0 0	OVER 4" THRU 8" 0 0	OVE	D D D	26)	
NUMBER O MATERIAL STEEL DUCTILE IRC COPPER AST/WROU T IRON	OF SERVICES L UNK ON JGH	NOWN 0 0 0	1" OR LES 262 0 0	38 0	5 0 0	OVER 2" THRU 4" 0 0 0	OVER 4" THRU 8" 0 0 0 0	OVE	D D D D D D D D D D D D D D D D D D D	26	0)	
NUMBER O MATERIAL STEEL DUCTILE IRG COPPER CAST/WROU T IRON PLASTIC PV	OF SERVICES L UNK ON JGH VC	IN SYSTE NOWN 0 0 0 0	1" OR LES 262 0 0 0 0	38 0	5 0 0 0 0 0	OVER 2" THRU 4" 0 0 0 0 0	OVER 4" THRU 8" 0 0 0 0 0	OVE	ER 8"	26	0)	
NUMBER O MATERIAL STEEL DUCTILE IRC COPPER CAST/WROU T IRON PLASTIC PV	OF SERVICES L UNK ON JGH VC PE BS	IN SYSTE NOWN 0 0 0 0 0 9	1" OR LES 262 0 0 0 0 215	38 0	5 0 0 0 0 1	OVER 2" THRU 4" 0 0 0 0 0 0	OVER 4" THRU 8" 0 0 0 0 0 0 0	OVE	ER 8"	26	0	
NUMBER O MATERIAL STEEL DUCTILE IRG COPPER CAST/WROU T IRON PLASTIC PL PLASTIC P	OF SERVICES L UNK ON JGH VC PE BS	IN SYSTE NOWN 0 0 0 0 0 0 0	1" OR LES 262 0 0 0 215	38 0	5 0 0 0 0 1 1 0 0	OVER 2" THRU 4" 0 0 0 0 0 0 0	OVER 4" THRU 8" 0 0 0 0 0 0 0 0	OVE	ER 8"	26	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
NUMBER O MATERIAL STEEL DUCTILE IRG COPPER CAST/WROU T IRON PLASTIC PV PLASTIC P PLASTIC AG PLASTIC AG PLASTIC AG PLASTIC	OF SERVICES L UNK ON JGH VC PE BS	IN SYSTE NOWN 0 0 0 0 0 0 0 0 0	1" OR LES 262 0 0 0 215 0	38 0	5 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	OVER 2" THRU 4" 0 0 0 0 0 0 0 0 0	OVER 4" THRU 8" 0 0 0 0 0 0 0 0 0 0	OVE	ER 8"	26	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
NUMBER O MATERIAL STEEL DUCTILE IRG COPPER CAST/WROU T IRON PLASTIC PL PLASTIC PL PLASTIC AG PLASTIC AG OTHER RECONDITIO	OF SERVICES L UNK ON JGH VC PE BS	IN SYSTE NOWN 0 0 0 0 0 0 0 0 0 0 0 0	1" OR LES 262 0 0 0 215 0 0	38 0	5 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	OVER 2" THRU 4" 0 0 0 0 0 0 0 0 0 0	OVER 4" THRU 8" 0 0 0 0 0 0 0 0 0 0 0 0	OVE	ER 8" D D D D D D D D D D D D D	26	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
NUMBER O MATERIAL STEEL DUCTILE IRG COPPER CAST/WROU T IRON PLASTIC P PLASTIC P PLASTIC AG OTHER CECONDITIC D CAST IRO TOTAL	OF SERVICES L UNK ON JGH VC PE BS ONE ON	IN SYSTE NOWN 0 0 0 0 0 0 0 0 9 0 1:	1" OR LES 262 0 0 0 215 0 0 477	Unknown	5 0 0 0 0 1 0 0 0 0 0 6	OVER 2" THRU 4" 0 0 0 0 0 0 0 0 0 0 0 0 0	OVER 4" THRU 8" 0 0 0 0 0 0 0 0 0 0 0 0 0	OVE	ER 8" D D D D D D D D D D D D D	26	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
NUMBER O MATERIAL STEEL DUCTILE IRC COPPER CAST/WROU T IRON PLASTIC P PLASTIC P PLASTIC AR OTHER CECONDITIC D CAST IRC TOTAL	OF SERVICES L UNK ON JGH VC PE BS ONE ON	IN SYSTE NOWN 0 0 0 0 0 0 0 0 9 0 1:	1" OR LES 262 0 0 0 215 0 0 477	Unknown	5 0 0 0 0 1 0 0 0 0 0 6	OVER 2" THRU 4" 0 0 0 0 0 0 0 0 0 0 0 0 0	OVER 4" THRU 8" 0 0 0 0 0 0 0 0 0 0 0 0 0	OVE	ER 8" D D D D D D D D D D D D D	26	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	

MILES OF MAIN	17	0	0	0	0	0	0	0	0	0	0	17
NUMBER OF SERVICES	492	0	0	0	0	0	0	0	0	0	0	492

PART C - TOTAL LEAKS AND HAZARDOUS LEAKS ELIMINATED/REPAIRED DURING THE YEAR

CAUSE OF LEAK		MAINS	SE	RVICES
CAUGE OF ELAK	TOTAL	HAZARDOUS	TOTAL	HAZARDOUS
CORROSION FAILURE				
NATURAL FORCE DAMAGE				
EXCAVATION DAMAGE			1	
OTHER OUTSIDE FORCE DAMAGE				
PIPE, WELD OR JOINT FAILURE				
EQUIPMENT FAILURE	1		8	
INCORRECT OPERATIONS				
OTHER CAUSE				

No. III S. C.	LI AIR. 0
PART D - EXCAVATION DAMAGE	PART E - EXCESS FLOW VALUE (EFV) AND SERVICE VALVE DATA
1. TOTAL NUMBER OF EXCAVATION DAMAGES BY APPARENT ROOT CAUSE: _1	Total Number Of Services with EFV Installed During Year: 0
a. One-Call Notification Practices Not Sufficient:	Estimated Number Of Services with EFV In the System At End Of Year: 2
b. Locating Practices Not Sufficient:	
c. Excavation Practices Not Sufficient:	* Total Number of Manual Service Line Shut-off Valves Installed During Year: 0
d. Other: 1	* Estimated Number of Services with Manual Service Line Shut-off Valves Installed in the System at End of Year: 0
	*These questions were added to the report in 2017.
2. NUMBER OF EXCAVATION TICKETS : 275	
PART F - LEAKS ON FEDERAL LAND	PART G-PERCENT OF UNACCOUNTED FOR GAS
TOTAL NUMBER OF LEAKS ON FEDERAL LAND REPAIRED OR SCHEDULED TO REPAIR: 0	UNACCOUNTED FOR GAS AS A PERCENT OF TOTAL CONSUMPTION FOR THE 12 MONTHS ENDING JUNE 30 OF THE REPORTING YEAR.
	[(PURCHASED GAS + PRODUCED GAS) MINUS (CUSTOMER USE + COMPANY USE + APPROPRIATE ADJUSTMENTS)] DIVIDED BY (CUSTOMER USE + COMPANY USE + APPROPRIATE ADJUSTMENTS) TIMES 100 EQUALS PERCENT UNACCOUNTED FOR.
	FOR YEAR ENDING 6/30:25%
PART H - ADDITIONAL INFORMATION	

Our unaccounted number was up due multiple issues this year. First, there was a malfunction with our BIG meter at Riceland. It stopped working during their busiest drying season and we did not catch it until a month later. We did our best to calculate the gas but had no actual numbers to be absolutely sure. Second, we have been in the process of revamping our billing system, looking into going totally online. During this we discovered the meters in our system that are supposed to have additional pressure factors calculated on their usage were not calculating correctly. We have been working with our billing techs to get that fixed and thought we had it but we failed to calculate for temperature so we are re-vamping that now. We are also looking into switching the date we do our downloads so it will coincide with the date our gas supplier is downloading to ensure the most accuracy. Third, we had a leak on our main that we had been searching to find for a while and we finally located it and got it fixed. Fourth, we had a line hit during excavation to repair a water line leak, we stopped and fixed the gas leak first but still had some loss. Lastly, we are talking to one of our gas companies about an all encompassing survey of our meters to check for accuracy and leaks. We feel that all of this combined caused our unaccounted number to jump and we have already taken steps to get that back down and have further steps planned.

PART I - PREPARER				
Trilby Shelman,Utilities Asst. (Preparer's Name and Title)	(870) 255-4521 (Area Code and Telephone Number)			
hazengas@cityofhazen.org (Preparer's email address)	(870) 255-3404 (Area Code and Facsimile Number)			